**Day in life of a PCSO: Jade Ireland and Holly Scott**

[Day in the life of a PCSO: Jade Ireland and Holly Scott - YouTube](https://www.youtube.com/watch?v=qrQSmu2Dln8&t=13s)

**Jade Ireland**

Hello, I'm Jade Ireland, PCSO Jade Ireland, I’ve been with the British Transport Police for about 10 months now.

I really enjoy it; I think it's a great and varied career you get stuck in with so many different things. It's extremely challenging, extremely busy and vast in what we deal with.

One of my favourite things is I’m quite blessed at where I’m based. I’m based at central London police station which is a response patch, so some of my favourite things to do is to help the PCs go out on blue light runs, get stuck in with doing statements, getting CCTV, they are the really fun parts of the job which I really enjoy.

There are some very challenging aspects of the role, for example when I first joined, I got thrown in straight at the deep end. One of the things I had to deal with was a suicidal female who had paranoid schizophrenia so they're the kind of things we're dealing with every day.

So, it's very challenging but a very rewarding career when you help, and you talk to these people and you help them get the help that they need.

**Why did you decide to join BTP?**

I believe that BTP is amazing to work for because they give you lots and lots of opportunities. For example, I’m not just a PCSO, I was lucky enough to become the LGBTQ rep for London area, as well as this, they give you lots of opportunities to keep up with your training.

So, I’ve got my first aid refresher coming up and as well as this, I’ll have my handcuff training and leg strength training coming up again to make sure you're all refreshed

**Why did you want to become a PCSO?**

When joining the police, I was actually a little worried because I understand that policing is a very male dominated career. However, when joining I was pleasantly surprised and my team is actually quite balanced so there's quite a lot of females and that makes me feel at ease, because of the stereotype that policing is just for men and it makes me feel more comfortable when doing my job.

**How was your training to become a PCSO?**

When training I was really worried because you learn so much in your seven weeks, you think it's going to be a bit overwhelming when you get out there because you don't know if you're going to be equipped enough and

understand actually how to deal with things, but I was pleasantly surprised when going out there.

Training fully equips you and you feel one hundred percent ready and confident in yourself to get on with your training and as well as this you have a really good support system with other PCSOs and your PCs helping you out day in day out, giving you advice to get you ready and to complete all your jobs successfully.

**How do you see your role progressing in the future?**

Using this PCSO role, what I’m using it for is to help me gain my basic skills in policing; so making my statements calling victims and getting good communication with victims and suspects. Using this, I plan to progress to be a PC eventually within the BTP and hopefully from there have a nice long successful career and within the police force.

Hi, I’m PCSO Holly Scott from central London police station. I've been in the role about 10 months now and enjoy every moment of it.

I’m really looking forward to becoming a PC in the future, but with my role at the moment I’ve been enjoying lots of different days. Every day is not the same, so you can go from literally having a roll around on the floor and having to use your leg restraints, or from just going to doing the basic first day training that you learnt at springhouse.

**Why did you want to become a PCSO?**

I really wanted to become a PCSO because I felt my life was a little bit boring and I wanted a little bit more

excitement in my life and I definitely get that from this role as every day is different. I wake up not knowing how my day is going to go, but I enjoy every moment of it.

**How do you see your role progressing?**

Going forward I really want to become a PC, I want to get my driving, my VNA driving, that's one of my main aspirations and I would really like to join the Dog Unit. I know it's hard to get into but that is my aim going forward.